

Who is IndeQuest?

We are a nurse case management company with corporate offices located in Plymouth, Michigan. Our service area covers the entire state of Michigan, including the Upper Peninsula. Our management team has over 50 years of nursing experience encompassing the entire spectrum of health care.

What is a Nurse Case Manager?

A professional registered nurse who manages all your health care needs. Your nurse case manager functions as an advocate for your personal health and coordinates all aspects of your care, including insurance coverage issues.

Why Do You Need IndeQuest?

OUR CLIENTS RESPOND...

Considering the many months of hospitalization and the seriousness of my husband's illness, I know I could not have gotten through this ordeal without our IndeQuest nurse case manager. She took care of providing for all the mechanical devices needed for my husband's home care and advocated with our insurance company for a special bed. I never had to worry about doctors' appointments or any medical supplies. Our nurse case manager had a personal commitment to seeing all our needs were met in this time of extreme stress. We are so grateful.

C.C., Posen, MI

Living in another state, I constantly worried about how my elderly brother was doing. His IndeQuest nurse case manager now keeps me informed of his well being and health after she sees him each week. She attends his doctors' appointments with him and I am relieved to know that the course of treatment is being followed at home. I never worry anymore because our nurse case manager takes care of all of his health care needs and communicates all we need to know!

M. T., Wilmette, Ill

As the father of two children with a full time job, there were many things to worry about after my wife's stroke. Our IndeQuest nurse case manager advised me that she would handle virtually anything to do with the medical system and she did! She told me I should focus on helping my wife get better, my children and my own health and not the complicated health care system. I can honestly say that our nurse case manager has gone above and beyond throughout this experience and has helped keep my wife at home to recover rather than back in the hospital.

K.M., Troy, MI

**For a Free Consultation,
Call 734.468.1760**



42237 E. Ann Arbor Road
Plymouth, Michigan 48170
phone: 734.468.1760
fax: 734.468.1765
www.IndeQuest.com

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A Professional
NURSE to help
NAVIGATE all
your Health Care
NEEDS



How Can an IndeQuest Nurse Case Manager Help You?

NAVIGATION OF HEALTH CARE SYSTEM

- Find the appropriate doctor and hospital for your particular situation
- Schedule physician appointments and attend them with you
- Interpret and discuss physician recommendations and options
 - Coordinate second opinions
 - Leverage contacts to gain appointments with specialists
 - Research further medical treatment options
 - Negotiate with providers on your behalf
 - Secure necessary documents for insurance reimbursement as applicable
 - Locate the best products and services for your specific needs



COMMUNICATION

- Regularly communicate status and critical updates to designated family members, your physician and health insurance company
- Interact consistently with all providers involved in your care
- Ensure privacy and confidentiality
- Facilitate consistency and cost savings



MEDICAL INSURANCE COORDINATION

- Identify what your insurance will and will not pay (i.e., wheel chair, ramps, safety rails, medications, etc.)
- Optimize benefits with your medical insurance provider
- Assist and follow up with claims submission process

DIRECT CARE COORDINATION

- Schedule medical testing and radiology services and attend testing as needed
- Provide options and oversight for direct care givers in your home
- Secure transportation to and from medical services
- Coordinate home health care services and therapy visits
- Suggest options and give insight into independent and assisted living facilities and nursing homes
- Procure all home equipment you may need



MEDICAL FILE REVIEW

- Carefully review medical file
- Make recommendations, offer insight and explanations
- Present interpretation to designated family members
- Arrange medical record transfers

HEALTH COACHING AND EDUCATION

- Help you understand your condition and treatment options so you can make an informed decision about your care
- Explain medications, disease management and available community resources

